

QUALITY POLICY

Centre for Measurement Study and Quality Certification CESMEC Inc.

Services that CESMEC provides must satisfy client and user requirements whether they are expressed or implied on the respective contract or agreement.

For that means, a policy that assures quality, good professional practices and trustworthiness of all its services will be maintained, evaluating permanently its level of competition, capacity and experience, jeopardizing its participation only when such exigencies can be satisfied.

CESMEC quality commitment is materialized by the implementation, maintenance and continuous effectiveness improvement of a Quality Management System that operates throughout the entire company fulfilling standards applied, due to the variety of services that renders. Also, gives fulfillment to regulations and laws that authority demands to its operations.

In particular, Quality Management System of the Calibration and Research laboratories gives fulfillment to the standard requirements of NCh-ISO 17025 and to the Certification and Inspection Departments standards NCh 2411, 2412 NCh and NCh 2404.

These Systems are based on commitment and participation of the whole personnel, who are recognized for their essential role in the Company success, for that reason, Company Management keeps a sustained qualification and training plan, both the technical and quality management field as well as the reinforcing of ethical values and proactive attitude, and clients collaboration.

Furthermore, CESMEC will keep in operation a System that assures its equipment, instruments and patrons trustworthiness, which allow delivering opportune, reliable and technically valid result in order to satisfy clients, users and authorities expectations.

Moreover, CESMEC will keep efficient communication channels and suppliers information, actively incorporating them to their processes, since this mutually beneficial relation is key for the management success.

The resources needed to make Quality System Management work are an integral part of those resources that allow CESMEC sustentation, growth and development.